

COMPAMERICA Mobilstar/Prostar * One Year Premium Warranty Service

(for all ProStar & Mobilstar Models that we sell, which are purchased with this warranty)

Premium Parts and Labor Warranty

1. Definition of Terms

As used in this warranty policy, **Product** means any hardware manufactured for or by CompAmerica bearing the **ProStar** trademark, trade name, or logo that is purchased directly from CompAmerica or from a CompAmerica Authorized Reseller.

An **Original Purchaser** is any consumer that purchases and has possession of a Product directly from CompAmerica or from a CompAmerica Authorized Reseller.

An **Authorized Reseller** is any retail store that has an agreement to purchase Products direct from CompAmerica on an ongoing basis for resale.

An **End User** is the ultimate consumer of the Product and constitutes anyone who owns and uses a CompAmerica ProStar Product.

Date of Original Retail Purchase is the date the Original Purchaser bought the Product from CompAmerica or an Authorized Reseller.

ProStar and **Mobilstar** refer to laptops sold by CompAmerica's or by third parties contracted to supply CompAmerica laptops, and the manufacturer of said laptop.

2. Scope of Warranty

COMPAMERICA WARRANTS this CompAmerica ProStar hardware Product against defects in merchandise and workmanship for a period of ONE (1) YEAR from the Date of Original Retail Purchase.

a. Products Covered

This warranty applies only to hardware Products manufactured by or for CompAmerica that can be identified by the "ProStar" or "Mobilstar" trademark, trade name, or logo affixed to them. CompAmerica provides herein no warranty whatsoever for any software provided with its Products; such software is warranted separately by their manufacturers. CompAmerica does not herein warrant any products that are not CompAmerica ProStar Products. This warranty does not apply if the Product has been damaged by accident, abuse, misuse, or misapplication; if the Product has been modified without the written permission of CompAmerica; or if any CompAmerica ProStar serial number has been removed or defaced.

b. Service Procedures

If you discover a defect, CompAmerica will, at its option, repair, replace or refund the purchase price of this Product at no charge to you, provided you return it during the limited warranty period, and provided you obtain a Return Merchandise Authorization (RMA) number prior to shipping your defective Product. The RMA number must appear plainly on the outside of the shipping packaging. RMA numbers can be obtained by calling or writing CompAmerica at the address and phone numbers

printed on this certificate. For each Product returned for warranty service, please attach your name, address, telephone number, RMA number, and a copy of your bill of sale bearing the appropriate CompAmerica ProStar serial numbers as proof of Date of Original Retail Purchase.

It is your responsibility to complete a backup of all existing data and programs on CompAmerica ProStar Products prior to returning the Product to the CompAmerica ProStar Warranty and Service Plan Administrator for repair under this warranty. COMPAMERICA AND THE COMPAMERICA PROSTAR WARRANTY AND SERVICE PLAN ADMINISTRATOR WILL HAVE NO LIABILITY FOR LOSS OR RECOVERY OF DATA OR PROGRAMS.

The CompAmerica Prostar Warranty and Service Plan Administrator will pay for UPS ground shipping (or UPS ground shipping for addresses near Los Angeles, CA) both ways for returned products. THIS APPLIES TO END USERS IN THE CONTINENTAL UNITED STATES OF AMERICA ONLY (EXCLUDING PUERTO RICO, ALASKA, HAWAII, AND U.S. POSSESSIONS AND TERRITORIES). OTHERWISE, YOU ARE RESPONSIBLE FOR SHIPPING THE PRODUCT TO OUR REPAIR FACILITY AND WE WILL SHIP THE PRODUCT BACK TO YOU FREIGHT COLLECT.

FOR END USERS WITH AN FPO OR APO ADDRESS, YOU ARE RESPONSIBLE FOR SHIPPING THE PRODUCT TO OUR REPAIR FACILITY AND WE WILL SHIP THE PRODUCT BACK TO YOU BY UNITED STATES POSTAL SERVICE.

COMPAMERICA AND THE COMPAMERICA PROSTAR WARRANTY AND SERVICE PLAN ADMINISTRATOR RESERVES THE RIGHT TO REQUIRE REIMBURSEMENT FOR SHIPPING COSTS IF IT IS APPARENT THE PROBLEM IS NOT COVERED BY THIS LIMITED PARTS AND LABOR WARRANTY.

c. Lifetime Free Technical Support

The COMPAMERICA PROSTAR WARRANTY SERVICE PLAN PROVIDER and COMPAMERICA WILL PROVIDE telephone or email technical assistance to the ORIGINAL PURCHASER of a CompAmerica ProStar Product for as long as the Original Purchaser continues to possess the Product. All "Third-Party" software and peripherals are not covered by this Lifetime Free Technical Support. They are supported by their original manufacturers.

3. CompAmerica's Limited Warranty Obligations are Limited to the Terms Set Forth Below: THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. COMPAMERICA AND THE PROSTAR WARRANTY AND SERVICE PLAN ADMINISTRATOR SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NO COMPAMERICA OR PROSTAR DEALER, AGENT, OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION, OR ADDITION TO THIS WARRANTY.

COMPAMERICA AND THE PROSTAR WARRANTY AND SERVICE PLAN ADMINISTRATOR IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF

RECOVERING, REPROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH COMPAMERICA PROSTAR PRODUCTS.

Some states do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights that vary from state to state.

4. Governing Law

This limited warranty policy shall be governed by and construed in accordance with the laws of the State of California. Any litigation under this agreement shall be resolved in the trial courts of Los Angeles County, State of California, which shall have exclusive jurisdiction on this matter.

Prostar Warranty and Service Plan Administered for CompAmerica Inc. solely by:

PROSTAR LAPTOP

WARRANTY AND SERVICE PLAN

837 S. LAWSON ST

CITY OF INDUSTRY, CALIFORNIA 91748

referred to above as the "CompAmerica Prostar Warranty and Service Plan Administrator"

PHONE FOR WARRANTY AND SERVICE PLAN REPAIRS: 888-576-6776

All warranty and out of warranty service requires a "Return to Manufacturer Authorization number" issued by the above Administrator of the Warranty and Service Plan. Please call for initial diagnosis by phone and authority to return your product. Product must be packed in accordance with the instructions provided by the above Administrator, and must bear appropriate RMA number and must be pre-registered to receive the service agreed upon depending upon your product's service plan coverage and eligibility.

