



## WARRANTY INFORMATION DOCUMENT

As soon as you receive one of our products, please print this form and fill out the following information

Product Name: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Original Date of Purchase (Invoice Date): \_\_\_\_\_

Your Supplier (if applicable): \_\_\_\_\_

Supplier's Phone Number : \_\_\_\_\_

### Limited One Year warranty

CompAmerica manufactures its hardware products from parts and components that are new or equivalent to new in accordance with industry-standard practices. CompAmerica warrants that the hardware products it manufactures will be free from defects in materials and workmanship. The warranty term is one year beginning on the date of the invoice, as further described in the following text. Damage due to shipping the products to you is the responsibility of the shipping company if insured, or the buyer if shipped without insurance. The warranty does not cover damage due to external causes, including but not limited to accident, abuse, misuse, problems with electrical power, servicing not authorized by CompAmerica, usage not in according with the product instructions, failure to perform required preventative maintenance, and problems caused by use of parts and components not supplied by CompAmerica. The warranty does not cover any items that are in one or more of the following categories: software; external devices (except as specifically noted); accessories or parts added to a CompAmerica system after the system is shipped from CompAmerica; accessories or parts added to a CompAmerica system through CompAmerica's system integration department; accessories or parts that are not installed in the CompAmerica factory; or that are included in CompAmerica's standard price list but are not included as original parts under this product. At CompAmerica's sole discretion, it will either repair or replace all products covered by this limited warranty that are returned with an authorized repair RMA number to its facilities within the Warranty period. If warranty service is required, you must contact CompAmerica for verification, and when warranted, a Return Manufacturer Authorization number will be issued. You must ship the products back to CompAmerica in their original or equivalent packaging, prepay shipping (and any insurance) charges, and insure the shipment or accept the risk of loss or damage during shipment. CompAmerica will ship the repaired or replacement products to you (freight prepaid) if you use an address in the continental U.S., where applicable. Shipments to other locations will be made freight collect or prepaid by charging to you in advance. **NOTE: Before you ship the product(s) to CompAmerica, back up the data on the hard-disk drive(s) and any other storage device(s) in the product(s). Remove any removable media, such as diskettes, CDs, or PC Cards. CompAmerica does not accept liability for lost data or software.** CompAmerica owns all parts removed from repaired products. CompAmerica uses new and/or reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If CompAmerica repairs or replaces a product, its warranty term is not extended. CompAmerica MAKES NO EXPRESS WARRANTIES OR CONDITIONS BEYOND THOSE STATED IN THIS WARRANTY STATEMENT. CompAmerica DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.



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For provisions of any service contract covering your system that may differ, refer to your invoice or the separate service contract that you will receive.

For further information about CompAmerica, please refer to:

<http://www.compamerica.com>

For your records.

Please contact your CompAmerica representative for an RMA Number and the proper shipping address.

RMA RECORD (call 908-931-1200 for issuance of an RMA Number prior to shipment!)

Date	Problem Description	RMA Number
_____	_____	_____
_____	_____	_____